Our People
Our Partners
Our Promise

Community Health Partners is where compassion meets healthcare. We are resourceful, one-stop medical and dental clinics, welcoming all, regardless of their ability to pay and without judgment. We are patient-centered and believe that great health is about more than just healthcare. It’s about building a strong, healthy community—one individual at a time.
MISSION & VISION

OUR MISSION:
TO ENHANCE COMMUNITY HEALTH AND WELL-BEING.

OUR VISION:
100% ACCESS, ZERO DISPARITY.

DEAR FRIENDS AND PARTNERS,

Community Health Partners’ (CHP) mission is to enhance community health and well-being with a vision of 100% access and zero disparity. Our network of medical and dental clinics serve everyone, regardless of ability to pay and without judgment, at six locations across Park and Gallatin Counties.

Throughout our 20+ year history of caring for individuals and families, CHP has recognized that one powerful and effective strategy to expand our organization’s impact is to partner with like-minded organizations. New nonprofit partners, like local school districts and foundations, are working with CHP to identify shared goals and develop approaches that build on each partner’s strength to achieve results that are greater than either individual organization could have achieved alone. This annual report details several new and enhanced partnerships that led to expanded and/or improved CHP services in 2019. It’s exciting work!

We are proud of these efforts and the promise they bring of better health and well-being in the communities we serve. Please join us in recognizing this year’s progress and in celebrating the shared efforts of many - individuals, organizations and communities – joining forces to face tough issues with new solutions that enhance community health and well-being together. Thank you for your support!

SINCERELY,
Lander Cooney, CEO | Liz Lewis, Board Chair

WHAT WE DO WOULD SIMPLY NOT BE POSSIBLE WITHOUT OUR AMAZING STAFF.

OUR BOARD OF DIRECTORS

A unique aspect of community health centers is the local ownership and direction under a patient majority board. Research shows that patient participation on governing boards ensures higher quality care, lower costs and better outcomes. CHP’s Board of Directors includes members from the communities we serve. The Board provides policy and fiscal oversight and advises the overall strategic direction of CHP. We thank our volunteer board members for their hard work to enhance community health and well-being for all in Park and Gallatin Counties.

LEFT TO RIGHT: Bruce McRae | Tim Charbonniak | Dave Amos | Lander Cooney, CHP CEO | Dana Johnson, Secretary | Shelly Anderson, Vice Chair/Treasurer | Michael Viera, MD | NOT PICTURED: Lori Dute | Al Keisselheim | Liz Lewis, Board Chair | Brent Tobey
LAST YEAR, CHP SERVED 11,443 PATIENTS DURING 40,732 ENCOUNTERS.

ACROSS CHP’S SERVICES:
- 1,878 (16%) PATIENTS WERE AGED 18 AND UNDER
- 2,812 (25%) WERE UNINSURED
- 680 (8%) MET THE FEDERAL DEFINITION OF HOMELESS
- 893 (8%) IDENTIFIED THEMSELVES AS HISPANIC OR LATINO
- 454 (4%) WERE BEST SERVED IN A LANGUAGE OTHER THAN ENGLISH
- 338 (3%) WERE VETERANS

+ OUTSIDE EXPERTS COMPLETED A COMPREHENSIVE ASSESSMENT OF CHP’S INFORMATION TECHNOLOGY (IT) SYSTEMS WHICH IDENTIFIED AREAS OF OPPORTUNITY TO STRENGTHEN CHP’S IT INFRASTRUCTURE AND CREATE A PLAN TO PROVIDE THE ORGANIZATION WITH BETTER TECHNOLOGY TOOLS AND SUPPORT FOR PATIENT CARE.

+ CHP DEVELOPED NEW PARTNERSHIPS TO EXPAND EDUCATIONAL PROGRAMMING & BEHAVIORAL HEALTH SERVICES TO YOUTH AND SENIORS.

+ CHP BELGRADE COMPLETED A FULL RENOVATION OF THE BUILDING THAT HAS HOUSED THE CLINIC SINCE 2007. EXPANDING CLINICAL SPACE TO PROVIDE ADDITIONAL BEHAVIORAL HEALTH SERVICES, IMPROVING BUILDING ACCESSIBILITY AND SAFETY, AND ENSURING A HEALING ENVIRONMENT FOR ALL PATIENTS AND STAFF.
## 2019 Sources of Support

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient Services</td>
<td>5,480,412</td>
<td>55%</td>
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<tr>
<td>Federal Grants</td>
<td>3,617,933</td>
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<tr>
<td>State Grants</td>
<td>441,154</td>
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<tr>
<td>Local Donations</td>
<td>353,759</td>
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<tr>
<td>Other</td>
<td>119,603</td>
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<td><strong>Total</strong></td>
<td><strong>$10,012,861</strong></td>
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Last year, 9,631 patients received medical services from physicians, nurse practitioners, physician’s assistants, and nurses during 32,233 encounters.

More than 30 home-bound seniors received behavioral health services in their homes through a program called SeniorReach that is a result of a partnership between CHP and the Human Resources Development Council (HRDC).

CHP’s Quality Improvement Team implemented five 6-week group diabetes courses. These “Living Your Best Life with Diabetes” classes are nurse-led providing education but also have a significant emphasis on peer learning within the group. The course covers the basics of diabetes, complications and screening, nutrition, medication, exercise, and stress and self-care. A total of 37 patients have attended a single session with an average of six attendees per session.

Resource coordinators, outreach and enrollment staff, and Spanish language interpreters assisted 1,642 individuals during 2,155 visits. Services provided included support finding health insurance, navigating the healthcare system, coordination of transportation and housing, helping to access affordable medications, food, and other community resources.

Last year CHP Dental served 3,941 patients during 9,363 dental visits.

551 patients completed treatment plans, meaning that after a comprehensive exam was completed, all needs for fillings, extractions or other treatment was completed. This sets the patient up for ongoing oral health success.

More than 2,100 same-day visits were provided to adult patients in pain through our dental clinics’ emergency walk-in hours. CHP dental clinics are open every weekday morning for walk-in patients to make sure that nobody ends up in the emergency room for an untreated dental need.
1,117 patients received behavioral health services at one of CHP’s medical clinics during 7,554 behavioral health visits.

In the past year, more than 500 initial behavioral health evaluations were completed for CHP medical patients seeking to improve their health through behavioral health therapy. Initial evaluations help the entire care team identify any challenges the patient is facing and the best way to work together to help.

Nine counseling or social work student interns offered nearly 1,100 hours of supervised, free counseling services to qualified CHP patients while developing essential clinical and team-based care skills to carry into their professional careers.

Our Parents as Teachers home visiting program provided 1,129 home visits to families with zero to five-year olds.

Our adult education program helped 37 adults pass a high school equivalency exam or advance their education in pursuit of a job or post-secondary education.

Our Temporary Assistance to Needy Families (Pathways) program provided 32 families with intensive case management.

Our Reach Out and Read program put 1,164 new, age-appropriate books in the hands of young children.